

GBT

General Terms & Conditions of Business

Our House Rules are the obligatory part of these terms and conditions.

Booking confirmation and payment:

The reservation of an apartment is valid upon receipt of the booking confirmation, and successful prepayment of 20% of the agreed rental price – otherwise, the reservation is not binding.

The rest will be paid locally in Croatia, or, no later than 14 days before arrival, per specified bank information you will receive from us. In case of short-term bookings, after arrangement, the price is paid in cash upon handover of the apartment.

A payment of an deposit is not obligatory.

The number of people allowed in the apartments is restricted to the arranged number.

Arrival and departure:

On the day of your arrival, the apartments will be available from 2.00 p.m.
On the day of departure, we ask you to leave the apartments by 10.00 a.m.

In the peak season (July and August), the day of arrival is exclusively Saturdays – exceptions can be made by prior arrangement.

Damages:

On the day of departure or even earlier, you are obliged to visit the rooms together with the host, and pay for possibly caused damages.

Residence:

During the stay, the guest is responsible for the cleaning of the apartment. In this time the hosts are not allowed to enter the apartment, unless you ask for.

Internet usage:

The internet usage via our WLAN Hot-Spot is permitted, insofar as it does not violate legal regulations. In case of illegal usage of the internet (i.e. illegal downloads), only the guest is liable.

Cancellation, late arrival or early departure:

In case of cancellation or non-appearance, we keep the prepayment as cancellation charge.

In case of delay or non-appearance until midnight on the day of arrival, we reserve our right to relet the apartment. On late arrival or early departure, the guest is obliged to pay the total amount of the reservation.

Cancellation by the host:

If the guests – despite of warning – disturb other guests, or behave contrary to the agreement, so that immediate termination of the contract is justified, a contract cancellation can be made by the host (even after the beginning of the rental period, without keeping the deadline). In this case also the guest is obliged to pay the total amount of the reservation.

Liability:

Guests are fully liable for any damage to the apartment during the period of the let. The owner can not be made liable for short term failure of equipment or community supply, and so on - claims for price reductions are excluded in any case. The same applies for damage caused by force majeure.